



# **GAIL (India) Limited**

## **CORPORATE (O&M)-GAS**

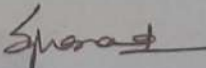
### **QUALITY POLICY**

Corporate O & M Gas is committed to sustain and enhance the satisfaction level of our customers and all interested parties and to consistently exceed their expectations by:

- Providing Quality product and services consistently to achieve customer satisfaction.
- Being responsive to internal and external issues which influence our organizational performance.
- Continually improve product and services by regular review of Processes, Policies and Quality Objectives.
- Maintain appropriate resources to achieve on time delivery at a competitive price.
- Review the Quality Policy periodically to ensure it remains appropriate to the scope of the Organization.
- Comply with applicable statutory and regulatory requirements related to the Services.
- Ensure full compliance to the requirements of ISO 9001:2015 QMS requirements and continually improve the system.

The Top Management will periodically review the Quality Policy.

Date: 01-07-2019

  
Head - Corporate (O & M)-Gas