

गेल (इंडिया) लिमिटेड

(भारत सरकार का उपक्रम – महारत्न कंपनी)

GAIL (India) Limited

(A Government of India Undertaking - A Maharatna Company)

गेल भवन, 16 भीकाएजी कामा प्लेस नई दिल्ली-110066, इंडिया GAIL BHAWAN, 16 BHIKAJI CAMA PLACE NEW DELHI-110066, INDIA

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ND/GAIL/SECTT/2019

January 9, 2019

Listing Department
 National Stock Exchange of India Limited Exchange Plaza, 5th Floor,
 Plot No. C/1, G Block,
 Bandra-Kurla Complex, Bandra (East)
 Mumbai – 400051

Listing Department
 BSE Limited
 Floor 1, Phiroze Jeejeebhoy Towers
 Dalal Street
 Mumbai – 400001

Sub.: Investor Complaint Statement - Regulation 13(3)

Dear Sir,

In terms of Regulation 13 (3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015, the status of investor complaints for the quarter ended on 31st December, 2018 is as under:

S. No.	Complaints received from	Pending at the beginning of the quarter (as on 01.10.2018)	Received during the quarter	Disposed-off during the quarter	Unresolved at the end of quarter (as on 31.12.2018)
1	SEBI (SCORES)	Nil	3	3	Nil
2	Stock Exchange (NSE/BSE)	Nil	4	4	Nil
3	Ministry of Corporate Affairs/ROC/Depositories	Nil	Nil	Nil	Nil
	Total	Nil	7	7	Nil

The above is for your information and records.

Thanking you Yours faithfully

(A.K.Jha)

Company Secretary

Encl.: As above Copy to:

Deutsche Bank AG, Filiale Mumbai TSS & Global Equity Services The Capital, 14th Floor C-70, G Block, Bandra Kurla Complex Mumbai -400051 K/A-Ms. Aparna Salunke