

Sl. no.	Query	Reply									
1	I am a General Category candidate and am applying for the post of Junior Engineer (Chemical). Can I apply.	No. As no seat is earmarked for General Category candidate against the position, General Category candidate are not eligible to apply for the position									
2	I belong to the EWS category. There is no seat reserved for EWS but there is an UR seat. Can I apply against it?	Yes, candidates belonging to EWS/OBC(NCL)/SC/ST category can apply against the UR seat and they shall be considered as per the UR standards.									
3	What is the disqualification criteria if I am having a higher qualification degree against the one as specified in the advertisement?	The Candidate(s) possessing Qualifications higher than the notified essential qualification [in full time mode] as detailed in clause 2.6 of the advertisement against the particular posts shall not be considered Eligible.									
4	My university doesn't provide percentage of marks obtained in the essential qualification as mentioned in the advertisement. What can be done?	Wherever CGPA/ OGPA/DGPA/CPI or letter grade in a Degree is awarded, equivalent percentage of marks should be indicated in the application as per norms adopted by University/ Institute. Candidates will be required to submit documentary proof/ certificate to this effect from the Institute/ University at the time of selection process, if called for the same. In case there is no such provision or formula for CGPA/OGPA/DGPA/CPI to percentage, the University/Institute should give in writing stating the same.									
5	I belong to SC/ST/PwBD category. What is the % relaxation in Marks of essential qualification?	As per clause 3 of the Advertisement: Wherever minimum qualifying percentage of marks (refer to Table-II) have been specified for UR/ EWS/ OBC (NCL) category candidates, a 5% relaxation against the minimum notified percentage (as per Table-II above) will be provided for SC, ST and PwBD category candidates. However, SC/ ST /PwBD candidates applying against unreserved posts shall be considered under general standard of merit and no relaxation in minimum qualifying percentage of marks in education qualification shall be available to them.									
6	I belong to SC/ST/OBC(NCL) category. What is the relaxation in age applicable?	The relaxation in upper age limit as detailed in Table below is applicable only in respect of posts which are reserved for SC/ ST/ OBC (NCL) category candidates <table border="1"> <thead> <tr> <th>Sl. No.</th> <th>Category</th> <th>Applicable age relaxation (in years)</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>SC/ST</td> <td>5</td> </tr> <tr> <td>2</td> <td>OBC(NCL)</td> <td>3</td> </tr> </tbody> </table> However, SC/ ST/ OBC (NCL) category candidates applying for any post marked Unreserved (UR) shall be considered	Sl. No.	Category	Applicable age relaxation (in years)	1	SC/ST	5	2	OBC(NCL)	3
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		under general standard of merit and no relaxation in upper age limit shall be available to them.
7	I am an Ex-Service Man applying against an advertised post. On the basis of my service, I have been awarded Diploma Equivalent Certificate, however the same is not a regular course which I completed during my service. Am I Eligible?	Yes, as per clause 2.5, Ex-servicemen claiming equivalence in qualification shall be required to produce a copy of equivalence certificate. However, for candidates who don't belong to the Ex-Service Men (ESM) category, Only full time Regular courses will be considered in respect of Essential Qualification.
8	I belong to SC category and applying for an UR post. Do I need to pay the application fee?	SC/ ST/ PwBD category candidates are exempted from payment of application fees. Please refer clause 7.3 of the advertisement.
9	I belong to SC/ST/OBC(NCL) category. How to know if my Sub-caste is acceptable by GAIL?	GAIL accepts Sub-caste as per the Central list of Respective Category (i.e. SC/ST/OBC). Hence, SC/ST/OBC(NCL) category candidates need to ensure that their Sub caste mentioned in their caste certificate is as per the Central List.
10	My Caste certificate was issued by state government. How will I check if it is in the prescribed format?	To download the prescribed format for OBC(NCL)/SC/ST/EWS/PwBD/ESM, please click relevant link "Download prescribed format for SC/ ST/ OBC (NCL)/EWS/ PwBD certificate" available on 'Careers' section of GAIL Career Link (https://gailonline.com/CRcurrentSCformdownload.html)
11	How will I get to know the date and address of Written Test	All eligible candidates shall receive the admit card that contains the date and address of the Centre for the written test through their registered email ID.
12	Shall GAIL bear the travel expense for the written test?	No, as per clause 11.21, No Travelling expense would be payable to candidates called for the written test.
13	Will the last date for submission of the application be extended?	Any revision, clarification, addendum, corrigendum, time extension, etc. to the above advertisement will be hosted on "Careers" section of GAIL website: https://gailonline.com/CRApplingGail.html only and no separate notification shall be issued in the press. Please refer clause 11.23 for details.
14	Can I submit the application without paying the application fee?	The Online Application shall be deemed to be submitted only upon receipt of Application Fee (as applicable), upload of Self Attested - Photograph and other documents as mentioned at per clause 8.3 (iv) above.

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15	Can I change the Test centres?	No. Candidates don't have the provision of modifying the test Centre choices once the form is submitted. Kindly read clause no. 10.9 of the Advertisement.
16	I am working in a Government/ Public Sector Company. Should I enclose an NOC from my present employer at the time of applying for the Post?	Candidates presently employed in Central/ State Government departments, Central/ State PSUs or Semi Government organization must necessarily submit No Objection Certificate (NOC) from their present employer at the time of Selection Process, if called for the same. No other document except clear NOC will be accepted for this purpose.
17	Where do I contact for my queries?	Queries/ Clarifications/Difficulties if any, may be raised under the help-desk tab available in the online application portal itself.
18	Are there any Medical fitness criteria for appearing ?	Candidates are advised to ensure that they are Medically Fit as per GAIL's Pre-Employment Medical Standard. Candidates are advised to go through detailed guidelines on Medical Standards/ Norms for Medical Fitness and Pre-Employment Medical Examination available on GAIL Career Website https://gailonline.com/CR-current_SC_form_medical.html
19	I belong to EWS category and my said certificate is issued in May 2022? Is it valid?	Candidates should note that EWS certificate should be valid on the closing date for receipt of online application in GAIL, i.e. 15.09.2022. As such, only EWS certificate issued for FY-2022-23 shall be considered as valid proof for the said advertisement to claim the reservation against EWS post.
20	I have worked in ABC Refinery for 2 years through contractor Can I fill the form for the post of Technician (Mechanical) if I can fill it then what should I write in the type of organization and listing status	In case of posts at Sl. No. 10 to 19 in Table-II of detailed advertisement no. GAIL/OPEN/MISC/01/2022, candidate has to mention the details of the organisation i.e his/her employer or the organisation where he/she has been deployed which ever meets the criteria of organisation of repute and industry criteria mentioned against essential experience