



GAIL (India) Ltd.

Sustainable Development Policy

At GAIL, we strive to achieve leadership in natural gas and beyond by integrating our commitment to economic, environmental and social concerns into the core of our business process to create value beyond business in all our endeavours. We aim to continue growing in a sustainable manner to the benefit of our communities, environment and stakeholder at large. We further aim to achieve this growth in the three pillars of sustainability by:

Environment

- Optimizing use of natural resources through material substitution, recycling and reuse;
- Adopting eco-friendly and cleaner technology for our business operations;
- Focusing on improving energy efficiency, water conservation, biodiversity conservation and waste management across all our operations;
- Actively engage in mitigation of GHG emissions;
- Caring for the environment through actions in line with national commitments;
- Preference to use eco-friendly products and services;

Social

- Addressing the concern of communities;
- Generating awareness on sustainability issues amongst all stakeholders;
- Encourage employees to implement and promote sustainability initiatives;
- Acquiring, developing and nurturing talent;
- Minimizing safety and health impacts of our products and services;

Economic

- Ensuring high quality products and services and adopting practices related to customer satisfaction;
- Enhancing energy security by promoting cleaner and efficient energy sources including alternate energy;
- Aligning our business relationships in fair, transparent and ethical manner;

We are committed to allocate adequate resources and set-up a Board committee & senior-level Steering committee for integrating sustainable development in our overall business strategy and report on our sustainability performance on an annual basis.



11th May, 2012

S Venkatraman
Director (Business Development)